



Thank you for your commitment to

**ALWAYS**

providing exceptional care

*Hannah Peed*

Recently, our EMS staff had been called to the scene as well as the back up crew, and a call came in for more assistance. Hannah, without hesitation said "do you need me to go with you?" Knowing the severity of the call and our crew already stretched, she stepped far beyond anything ever expected of her to do what was right for our staff, facility, but the very most important thing, the patients involved.

She had never responded to an ambulance call and I can assure you, this was nothing she has ever done before. We discussed quickly the possibilities of patient care, the ways she can and should expect to be utilized, and the way that operations of this kind of scene typically work. She still didn't back down. She responded with, "tell me how I can help."

Her acts on this day went far above and beyond the original goal and even through the tragedy and loss, I'd say her acts were of heroism.

The very beginning of our Promise statement reads, "You are ALWAYS our priority; the center of our hearts, minds, and actions." Hannah Peed displayed the true definition of every single word in that sentence by stepping up to a critical challenge to help the patients that were in the center of her heart, mind, and clearly her actions.



**Congratulations Hannah  
on becoming a  
Humboldt County Memorial  
Hospital's Healthcare Hero!**