



Thank you for your commitment to
ALWAYS
providing exceptional care

Lori Perez

The Healthcare heroes Award is a way for patients, family members, or co-workers to say thank you and recognize an HCMH employee for their service and care they provide. Lori Perez received the following nomination:

"We are so fortunate to have the amazing continuum of care in our community. Springvale Independent Living has been amazing. It is always clean, smells great, beautifully decorated, and home to man. While it is home- it also must follow some regulations. This includes fire drills. This past summer the alarm went off in the morning, this staff member knew that my mother doesn't rise early, and that he may not be dressed, and may assume this was another drill. This was not a drill. This staff member personally went to moms room to tell her to evacuate and this was NOT a drill. I'm thankful staff knows and cares about the tenants as individuals.

While the smoke and alarm didn't end up posing to be a severe threat - I am grateful this staff member would take the time to go get my mom. THANK YOU Lori - I feel you go above and beyond frequently!! It's wonderful to know they are in good hands.

**Congratulations Lori on being a
Humboldt County Memorial Hospital
Healthcare Hero!**

